



COVID-19 Update

Dear Board Members & Partners,

We hope that you and your family, friends, employees and coworkers are remaining healthy and safe. As we're adjusting to the #saferathome order, we wanted to give you an update on our status, progress and plans.

The WDBSCW team is healthy and supporting social distancing by working at home while the WDBSCW office is closed to the public.

We made some changes to our websites to offer access to virtual engagements, resources, collaborative efforts and information on services available through the Job Centers and community partners.

We're continuing to find innovative strategies to support workforce development during these unique times, including virtual Rapid Response sessions. While these worker furloughs and layoffs are devastating, the community engagement and collaboration is humbling and inspiring.

Stay safe, stay strong and stay involved.

Website Updates

We created a COVID-19 page to share updates on services, resources and events for businesses and job seekers. We're updating the page each day with the latest information and new resources. You can visit the page at:

www.wdbscw.org/covid19

We also updated our pages for workers dislocated due to companies closing or feeling the effects of COVID-19. This page has information on Unemployment Insurance changes, resources from community organizations, in-demand jobs that are hiring now, and more to help them during the pandemic but also transition to new employment after COVID-10.

www.wdbscw.org/workers/laid-off-workers

How We Can Help

Our team has helped thousands of affected workers in South Central Wisconsin quickly transition to new employment through Rapid Response services. If you or someone you know recently lost their job due to a company closure or downsizing, or if you're career was impacted by the COVID-19 pandemic, we can help with services including:

- Information on **Unemployment Insurance (UI) benefits and applying**
- Career planning assistance
- Resume writing
- Interview preparation
- **Healthcare options in Wisconsin**
- **Job Service** information
- **Tips for surviving a layoff**
- Intensive career services through the **Dislocated Worker Program**
- Referrals to additional community programs and services

Virtual Rapid Response Session

Interested in learning more about the services and resources available to you? Check out our Virtual Rapid Response session and learn how you can get started with the WorkSmart Network today.



Unemployment Insurance Benefits

[Unemployment Insurance](#) (UI) is an employer-paid insurance program that helps workers who are unemployed through no fault of their own. It provides temporary financial help to qualified individuals while they are looking for other work. UI benefits are not meant to replace your previous wages. Information regarding [benefit eligibility](#) is available online.

If you have questions regarding UI and COVID-19, visit the State of Wisconsin Department of Workforce Development's [Q&A page](#).

Department of Workforce Development's Presentation on Wisconsin Unemployment Insurance



How to File an Unemployment Insurance Claim: Creating a JCW Account



Virtual Rapid Response Session

We created a virtual Rapid Response session to quickly assist workers affected by the layoffs and closures during COVID-19.

Julie Enloe, One Stop Operator, Joan Tompsett with Job Service and Ann McNeary with United Way share information regarding Unemployment Insurance, Wisconsin 211, Rapid Response and Job Center of Wisconsin.

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Unemployment Insurance

You will need to answer several questions about the week(s) you are claiming:

- Able and Available
- Work Search – If public emergency search requirements apply, you must perform the required activities each week.
- Refusing work
- Did you work?
- Claiming partial benefits
- Missed work with current employer

! Governor Evers declares that the claimants are exempt from the work-search requirements that would be required to do.

American Job Centers Closed

The South Central Wisconsin Job Centers (Dane County Job Center, Sauk County Job Center and Workforce Development Center of Jefferson County) are **closed to the public**.

Job seekers can still access jobcenterofwisconsin.com to update resumes, search for jobs, create a budget, review labor market information and more. Job seekers can also visit [DWD's In-Demand Jobs](#) page to search employers hiring for essential jobs.

For further career assistance, an appointment can be made via phone. Visit [DWD's website](#) for a list of local contacts.

Stay safe and healthy!

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Our mission is to build public and private partnerships that support innovation and excellence in workforce development.

The WorkSmart Network and Workforce Development Board of South Central Wisconsin are equal opportunity employer/program service providers. This product was created with funding from the Workforce Innovation and Opportunity Act (WIOA). If you need assistance to access our services in a different language or need this material in an alternative format, contact us. Deaf, hard of hearing or speech impaired callers may reach us by using Wisconsin Relay Services at 711. Proud partners of the American Job Center network.

Our mailing address is:

3513 Anderson Street, Suite 105
Madison, WI 53703

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